

Franklin County Data Center Job Posting

JOB TITLE: Endpoint Engineer

SALARY: \$70,786 - \$92,022 **Excellent Benefits Package**

SUMMARY

The Franklin County Data Center (FCDC) is seeking an Endpoint Engineer to deploy and support endpoint configuration management tools. Primary responsibilities include developing the strategy, policy, roadmap, and implementation for the Franklin County endpoints. This position will report to the Director of Enterprise Architecture and will work closely with other members of the FCDC leadership team. The Endpoint Engineer must demonstrate effective communication skills and be able to assist with the development of communication strategies and execution. Must successfully complete a 180-day probationary period.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

- Responsible for designing the strategy, policy and roadmap for Franklin County endpoints.
- Develop and deploy systems, scripts and tools required for hardware equipment such as desktops, laptops, tablets, and other devices as required.
- Design and deploy a comprehensive endpoint program, including strategies for integration with system and automatic generation of reports.
- Lead the effort for the integration of endpoint policies into the ITSM. Collaborate with the desktop and service desk teams to execute on endpoint policies and procedures. Maintain current and detailed documentation of policies and procedures.
- Develop and execute a comprehensive endpoint implementation training program for the desktop and service desk teams. Assist with the development and execution of an effective communication strategy.
- Serve as subject matter expert, or have base familiarity, for the following tools and areas:
 - Active Directory functionality
 - Mobile Device Management (MDM) tools
 - Task sequencing, MDT, SCCM, Bitlocker
 - PowerShell
 - PHI, PII, PCI, and sensitive data

SUPERVISORY RESPONSIBILITIES

This position will be responsible for supervisory activities as assigned by the Director of Enterprise Architecture. May provide guidance to the desktop and service desk teams. Must have the ability to respond to critical events during non-traditional business hours.

QUALIFICATIONS

To perform this job successfully, an individual must be able to adequately perform each essential duty. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Proven working experience building and maintaining security systems.
- Excellent analytical and problem-solving skills.
- Good technical knowledge of industry best practices and procedures.
- Experience with desktop support and imaging.
- Familiarity with web related technologies and protocols.
- Hands-on experience in imaging tools, discovery, and encryption tools.
- Problem solving skills and ability to work under pressure.
- Proven proficiency with ITSM tools, preferably ServiceNow.
- Demonstrated proficiency in PowerShell

EDUCATION and/or EXPERIENCE

- Bachelor's degree from four-year college or university with courses in computer science, cyber security, application programming languages, development tools, systems analysis and systems design; or equivalent combination of education and experience.
- Prior experience as an Endpoint Engineer or similar position is required.

LANGUAGE SKILLS

Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures, or governmental regulations. Ability to write reports, business correspondence, and procedure manuals. Ability to effectively present information and respond to questions from groups of managers, clients, customers, and the general public.

REASONING ABILITY

Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable

accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to sit and talk or hear. The employee is occasionally required to use hands to finger, handle, or feel. The employee must occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include ability to adjust focus.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is occasionally exposed to risk of electrical shock. The noise level in the work environment is usually quiet.

Data Center Benefits Summary:

**Medical, Vision, Life, Mental Health, Direct Deposit, Credit Union, Deferred Comp,
Retirement, Sick and Vacation Accrual, Tuition Reimbursement**

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EOE

No Fees